5. Upon opening of the terminal to the public, reservations will be granted as follows:

a. First Priority: Walk-ins. Reservations will be accepted on a first come first serve basis.

b. Second Priority: Requests via Phone or mail. Requests for reservations via phone or mail service will be processed starting at 9:30 am daily. Reservations be made by phone may be charged using MasterCard or Visa. Should all reservations be sold prior to 9:30 am, the mail request will be returned to sender.

6. Reservations may also be made from another MSFS Terminal with reservation fees being paid at that terminal.

7. Reservations may not be made between terminals until both terminals are open to the public.
LINE UP AND SUBSTITUTION OF NON-RESERVED VEHICLES: Any violations of these procedures will result in the vehicle being directed to the end of the line unless otherwise stated. These rules will not supersede any Town ordinance where ferry traffic lines up on property not owned by the State of Maine.

a. Vehicles must line up in the non-reserved line on a first come, first served basis. All vehicles must fit completely within the painted lines on the pavement. All vehicles must line up in the direction of the flow of traffic. When signaled by Ferry Service personnel loading the vessel, drivers will proceed on board as directed.

b. The selection of vehicles for loading will begin 15 minutes prior to the scheduled departure time. A licensed driver must be in the vehicle and prepared to board immediately. If a vehicle does not have a driver, the vehicles behind it will be loaded. Once the vessel is loaded, other vehicles may move ahead of the vacant vehicle. Vehicles must park close enough together to prevent another vehicle from parking between them.

c. One vehicle may be substituted for another in line provided the substituting vehicle would require the same ticket and completely fits in the vacated space. Ex: a car for a car, or a car for a pickup. A truck may be substituted for another truck provided the line truck is of equal or greater length than the substituted truck.

d. No vehicle may be placed in line more than 24 hours in advance of the departure time of the vessel on which the vehicle will be transported. Vehicles in line greater than 24 hours will be towed.

e. Vacant spaces in the line may be filled, except during the loading process for that line. The loading process is defined as the following: From 15 minutes prior to scheduled departure until the time when all the occupied vehicles have been loaded or moved up in line. The vehicle must completely fit inside the vacated space.

f. A space cannot be created by moving other vehicles.

g. No parking in the ferry line. Violators will be assessed a parking fee regardless of the time of year.

h. Only motorized vehicles will be permitted in the lineup area. A vehicle towing a trailer, vehicle or other equipment must remain with the object being towed.

i. Vehicles that are not registered and inspected will be refused passage by the Maine State Ferry Service.

j. Trucks must provide their length and gross vehicle weight to Ferry Service personnel. The Ferry Service may require a dated weight slip.

Rockland Terminal Safe Vehicle Policy
(L.A.W. MSFS TARIFF #6, ITEM #11)

To ensure a safe and environmentally friendly trip for our passengers & crew the following vehicle conditions will be deemed unsafe for transport:

1. Significant oil leakage
2. Unsecured loads
3. Loose bulk loads without impermeable covers, i.e. tarps
4. Excessive leakage of liquid or semi-liquid material
5. Loads with excessive noxious odors
6. Uneven loads which may adversely affect vehicle & vessel stability
7. Vehicles not under their own power, unless in tow
8. Vehicles with substantial defects that limit their ability to maneuver on & off the vessel
9. Vehicles transporting hazardous or dangerous material prohibited by State &/or Federal Law
10. Non-commercial transportation of pressurized gas, i.e. propane, oxygen, acetylene, etc must be transported as follows:

a. In open vehicles
b. Properly secured
c. Hoses and regulators disconnected
d. Safety caps & plugs in place